



**Australian Government**

**Department of Families, Housing,  
Community Services and Indigenous Affairs**

**Letter of reference for Central Comms, Alice Springs**

I am writing this letter as a reference for Central Comms in Alice Springs as I have had daily dealings with Central Comms for the duration of our Northern Territory Emergency Response Taskforce (NTERT) being deployed in remote NT sites.

Communications for our Government Business Managers (GBM's) deployed in remote communities is of great importance, The communications Central Comms provide and service enables Government business to be carried out in remote areas and also keeps our GBM's in touch with family and colleagues. Central Comms acknowledged early in the project the importance of the Government doing business in an uninterrupted manner.

As you could imagine setting up 50 plus (so far) complexes in remote areas that are complete with internet via satellite, VOIP services via satellite and Austar TV that all works and requires service was not an easy task. For this reason I believe Central Comms should be commended as I can recall countless instances that Central Comms went above and way beyond the normal call of duty. Everyone of our GBM complexes was unique both geologically and sometimes with equipment which meant some sites it took numerous visits which was usually down a dirt road for several hours and lots of patience to deal with our GBM's that usually did not know alot about Communication equipment. This meant Central Comms had to understand the importance of Government Business and be flexible enough to bend for our specific needs, in this area Central Comms were excellent.

Also the fast replacement of failed or burnt out communications equipment was fantastic, many of our GBM's worked directly with Central Comms to get swap out units as fast as possible, Central Comms were always willing to travel that bit further to get our GBM's up and running.

Central Comms were also the conduit between Austar, various Project Management companies, the technicians and in many cases the local communities them selves which was also a huge bonus.

In summary I have been involved in the Property/Project Management section for over 7 years in the public service and found Central Comms to be one of the best and most reliable companies I have had the pleasure of working with, I would not hesitate giving Central Comms further Government work in the near future.

I am happy to elaborate on any of my points

Yours Sincerely

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